



OMNI HOTELS & RESORTS™
cancún | mexico

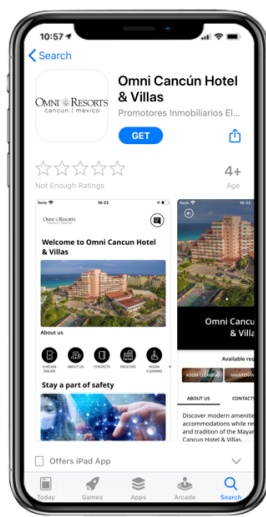


Omni Cancun Hotel & Villas launches its hotel App to improve guests' stay

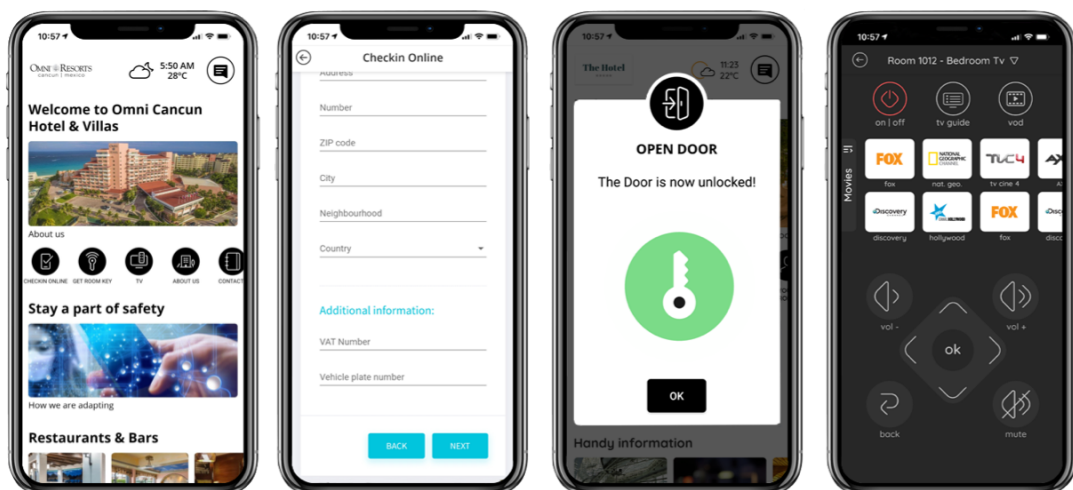
This hotel, part of the [Omni Hotels & Resorts](#) group, impresses guests upon arrival with a great welcome by its staff and the beautiful beach next to the hotel. Always prioritizing guest experience and safety, [Omni Cancun Hotel & Villas](#) selected an [App](#) designed for its hotel, with several features that will provide their customers with a more comfortable and safety stay.

In early 2020, the hotel implemented Nonius' [TV](#) and [Cast](#) solutions. Following the COVID-19 pandemic, Omni Cancun Hotel & Villas decided to implement Nonius' mobile products to adapt its guest journey to the new challenges.

Mobile app for Android and iOS



Highlights



- Online Check-in
- Mobile Room Key
- TV Remote on the App
- Digital room service and guest requests
- E-concierge and a complete tour guides

The app is integrated with [Oracle's PMS Opera](#), [Assa Abloy's](#) door lock system, and Nonius [Interactive TV](#) and [Cast](#) solution.

Mateo Nuñez

Information Technology Manager at Omni Cancun Hotel & Villas

"Faced with the "New Normal" caused by COVID-19, we found ourselves in the need to find a Mobile Application that met the requirements that would help us deal with the upcoming challenges and thus be able to keep social distance. Online Check-In, Digital Menus, Information for our guests, Mobile Key and Remote TV Control on the mobile phone, Guest Chat with the hotel staff, etc.

We were happy to know that the App developed by Nonius met all these requirements, and was approved because a few months ago we also installed their interactive TV solution and Cast with great success."

[Check out how a hotel App works](#)

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Your guests, our technology.