



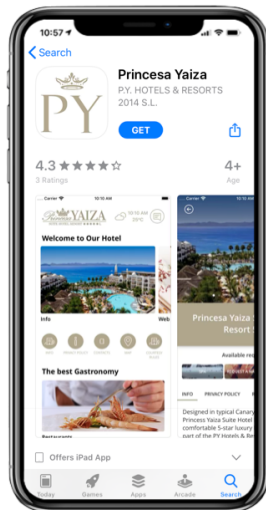
## PY Hotels & Resorts launches its own Hotel App to enhance guest safety

The 2 hotels from this [hotel group](#), located in the beautiful Canary Islands, in Spain, prioritize welcoming guests with an unforgettable experience.

[Princesa Yaiza Suite Hotel Resort](#), reopened in July offering its guests their own [Hotel App](#) with multiple features to make their stay safer. This prestigious hotel was recognized with some awards, such as [the Best Family Hotel in Spain in 2018](#) and, more recently, received the [sustainable and intelligent destination award at Fitur 2020](#).

[Hotel Fariones](#), which was recently renovated, will reopen in September and will also provide its hotel's App to guests.

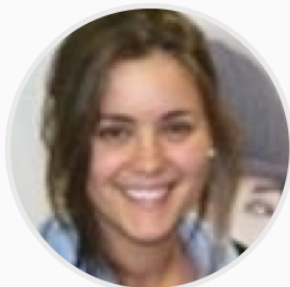
### Mobile app for Android and iOS



### Highlights



- Live chat with guest service
- Digital service requests (Spa reservation, Nanny, etc)
- Restaurant reservation integrated via web
- Animation / activities Agenda and digital compendium
- Tours, Boat rentals, Transfers, among other digital promotions



Paloma Olivier  
Marketing Director at PY Hotels & Resorts

“When we decided to implement an App in Princesa Yaiza Suite Hotel Resort, we prioritized offering a good solution to provide safety to our guests in this new phase. For the Fariones Hotel's reopening, we will also offer our hotel App, to allow our guests access to the various hotel services in a simple way and with minimal physical contact with our staff.

We are confident that our guests will have a more comfortable and innovative experience.”

[Check out how a hotel App works](#)

LEARN MORE

Your guests, our technology.